

Dear EOPS/CARE student,

Beginning Friday, February 11, 2011 you may access your book voucher information through your "Student Center".

Attached you will find a three page document which provides you with step-by-step instructions for accessing and using your **spring 2011 book voucher**. Please read and follow the instructions document carefully to fully benefit from this online service.

- If it's been determined that you are eligible for spring 2011 EOPS book voucher, your account will show a
 specific \$ amount you've been awarded to receive and your personalized book voucher will be posted on
 "my EOPS/CARE" page.
- If you are not eligible to receive spring 2011 EOPS book voucher, **\$0.00 will be displayed** for the award amount. Click on \$0.00 to find out the reason for your ineligibility.
- CARE information will be posted on "MyEOPS/CARE" page beginning February 18, 2011

If you believe that the information available on your **EOPS/CARE** page does not reflect your records, please contact Anahid Mardres at (1818) 240-1000 ext. 5537 for Book Voucher and Elmira Nazaryan at (1818)240-1000 ext. 5570 for CARE.

If you experience any technical difficulties with the EOPS/CARE page, contact EOPS office at (1818) 240-1000 Ext. 6900.

We hope you'll find your EOPS/CARE page and the book voucher instructions document informative.

EOPS Staff