

Spanish for the Physician's Office

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12/05

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Other related classes available include:

- Spanish for Nursing
- Spanish for Requesting Personal Information and Data
- Survival Spanish for Paramedics and EMTs
- Spanish for Respiratory Therapy
- Supervising Spanish-Speaking Employees

For more information

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GLENDALE
COMMUNITY
COLLEGE

Spanish for the Physician's Office

by

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www.glendale.edu



Command Spanish[®], Inc. . . Now you're talking![™]

With the changing demographics of U.S. society, it is becoming crucial for medical providers and their staff to be able to speak with Spanish-speaking individuals. *Spanish for the Physician's Office* is a program to train non-Spanish speaking physicians, nurses and medical office support staff in functional Spanish language skills to communicate with Spanish-speaking patients. No prior knowledge of Spanish is necessary.

Program Description

This course is a comprehensive treatment of the language used by all personnel working with patients in a medical office or clinical setting. The 75-page manual focuses on the

following areas: intake procedures and basic medical paperwork, obtaining a medical history, conducting a physical exam, explaining basic treatment procedures, performing basic medical lab tests, and concluding the appointment. There are two accompanying audio CDs and a laminated appointment Power Card[®].

The goal of *Spanish for the Physician's Office* is to prepare non-Spanish-speaking physicians, nurses, lab technicians, receptionists, office managers, and other medical office support staff to use functional Spanish-language skills to communicate professionally with Spanish-speaking patients in an office or clinical setting. This program was based on the Minimum Spanish for

Maximum Communication[™] principle developed and perfected by Command Spanish[®], Inc. No prior knowledge of Spanish is required.

Program Objectives

Upon completion, participants will be able to use Spanish to do any or all of the following: register patients; obtain medical history; determine a patient's chief complaint; explain treatment provided by the physician; explain work-ups and other procedures; give discharge information and follow-up instructions.

Participants are only instructed in their specific job needs in a highly interactive, situation-based classroom.

Highlights

- GCC is an authorized provider of Command Spanish[®], Inc., language classes in Los Angeles.
- Classes are customized to meet your time requirements, needs and interests.
- Credit and non-credit classes are available.
- No prior knowledge of Spanish is necessary.

Real Spanish for Real People[™]