Glendale Community College
Extended Opportunity Programs & Services (EOPS)
Cooperative Agencies and Resources for Education (CARE)
1500 North Verdugo Road
Glendale, CA 91208-2894
Phone 818-240-1000 ex 6900

Dear EOPS/CARE student,

The Winter 2014 book voucher will be available beginning Saturday, January 4, 2014 for downloading and printing. You may access your book voucher information through your GCC "**Student Center".**

THE FIRST DAY YOU CAN USE YOUR BOOK VOUCHER IS MONDAY, JANUARY 6, 2014.

THE LAST DAY YOU CAN USE YOUR BOOK VOUCHER IS THURSDAY, JANUARY 16, 2014.

Next, please see link to a four page document which provides you with step-by-step instructions for accessing and using your **Winter 2014 book voucher** ***click here to read the instructions***. Please read and follow these instructions carefully to fully benefit from the book service.

- If it's been determined that you are eligible for Winter 2014 EOPS book service, your **EOPS/CARE** account page will show a specific **$ amount** you may use to purchase required textbooks for your registered courses.
- If you are not eligible to receive Winter 2014 EOPS book voucher, **$0.00 will be displayed** for the award amount. Click on **$0.00** to find out the reason for your ineligibility.

-If you believe that the information available on your **EOPS/CARE** page does not reflect your records, please contact Anahid Mardres at (1818) 240-1000 ext. 5537 for additional information.
-If you experience any technical difficulties with EOPS/CARE page, contact EOPS office at (1818) 240-1000 Ext. 6900.

IMPORTANT: EOPS book service is provided to EOPS students to support them financially ensuring that students have the educational tools necessary to succeed academically. The amount allocated for winter session may not cover all the textbook related expenses. If, however, you have completed purchasing all the required textbooks for your classes, but have not exhausted the full amount allocated for winter, the remainder amount will remain in the EOPS account to be used for book voucher allocation next term. **NOTE:** Book Vouchers may be used to purchase/rent only those books that are required for registered courses. EOPS book voucher is non-transferable. Under no circumstances, students may use their EOPS book voucher to purchase books for another individual.

NOTE: Glendale Community College Bookstore is now offering affordable textbook options for many classes with their Rent-a-Text program. Many books are now eligible for renting at prices up to 50% off the price of a new book. EOPS students can use their vouchers to rent books, however, to participate in this program, in addition to presenting **EOPS required documents to the bookstore 1)** Student GCC picture ID and **2)** a printout of student's most recent book list for the registered courses, a student must also have a valid Driver's License/State ID, email address and credit card. For details on renting, see bookstore's website, www.glendale.bkstr.com or visit the bookstore.
ATTENTION: Before renting any books, please read Q&A section regarding the rental option: http://www.rent-a-text.com/faq.php. All fees associated with the book rental program are the student's responsibility.
NOTE: EOPS will not take any responsibility for not returned, late returned, lost or stolen books.

NOTE: This message was distributed to all the EOPS students. Please do not reply to this message. Emails to this message will not be replied.
If you have any questions regarding your book voucher eligibility please contact Anahid Mardres in the EOPS office at (1818) 240-1000 ext. 5537.
If you would like to schedule a counseling appointment or have general program related questions, please call us at (818) 240-1000 ext. 6900, or stop by the EOPS Office beginning Monday, January 6, 2014.