



Glendale Community College
Extended Opportunity Programs & Services (EOPS)
Cooperative Agencies and Resources for Education (CARE)
1500 North Verdugo Road
Glendale, CA 91208-2894
Phone 818-240-1000 ext. 6900

Dear EOPS/CARE student,

Mark your calendar: Spring 2020 classes begin on Tuesday, February 18, 2020. You will have access to your EOPS book voucher information ONLINE through your student portal **MyGCC**, beginning Saturday, February 8, 2020.

FIRST DAY YOU CAN USE YOUR BOOK VOUCHER IS MONDAY, February 10, 2020 (February 8-for ONLINE purchase).

LAST DAY YOU CAN USE YOUR BOOK VOUCHER IS THURSDAY, March 19, 2020.

You may use your EOPS book voucher to purchase your textbooks from the college bookstore in person or ONLINE. No waiting in lines. Online purchase orders will be processed overnight. You will receive an email notification when the order is ready for pick up.

IMPORTANT: Not all students are eligible to receive EOPS book voucher. Please open the book voucher web link at <https://www.glendale.edu/students/student-services/eops-home/book-service> to learn more about the eligibility criteria.

EOPS Book Voucher may be used to purchase/rent only those books that are required for registered courses. EOPS book voucher shall not be used for supplies and shipping expenses. EOPS book voucher is non-transferable. Under no circumstances, students may use their EOPS book voucher to purchase books for another individual.

All students using EOPS book voucher are required to present the following documents to the bookstore cashier:

- 1) GCC Student Picture ID**
- 2) Student Class Registration**

IMPORTANT: If you are presenting an electronic copy of your class registration, you must have it open on your electronic device and be ready to present it to the cashier.

[Click here to open a link to the Q&A on how to access and use your Spring 2020 book voucher in store and ONLINE.](#)

-If you believe that your book voucher information available on your **EOPS/CARE** page in your student portal **MyGCC** does not reflect your record, please contact Anahid Mardres at (818) 240-1000 ext. 5537 beginning Monday, February 10, 2020.

-If you experience any technical difficulties with EOPS/CARE page, contact EOPS office at (818) 240-1000 Ext. 6900.

NOTE: Glendale Community College Bookstore is offering affordable textbook options for many classes with their Rent-a-Text program. Many books are now eligible for renting at prices up to 50% off the price of a new book. EOPS students can use their voucher to rent books, however, to participate in this program, in addition to presenting **EOPS required documents to the bookstore 1) your GCC picture ID and 2) a copy of your class registration**, a student must also have a valid Driver's License/State ID, student email address and credit card. For details on renting, see bookstore's website, www.glendale.bkstr.com or visit the bookstore.

ATTENTION: Before renting any books, please read Q&A section regarding the rental option: <http://www.rent-a-text.com/faq.php>. All fees associated with the book rental program are the student's responsibility. EOPS will not take any responsibility for not returned, late returned, lost or stolen books.

NOTE: This message was distributed to all EOPS students. Please do not reply to this message.

If you have any questions regarding your book voucher eligibility please contact Anahid Mardres in the EOPS office at (818) 240-1000 ext. 5537.